
Topic / Issue: Sending extension DID number as CLI when making ISDN phone calls

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It is possible for an extension to send its DID as CLI to remote party instead of the main trunk number.

This is set up using the Call Routing Table.

If your main trunk number is 03 8562 9000 and you want your extension to present 03 8562 9015 as its outgoing CLI:

In your CRT:

Ensure you have 'Filter on Caller / Call Type / Modify Caller ID' – Ticked

Inbound Call Type - Edit Entry

Inbound Caller Pattern:

(wildcard supported)

Inbound Number of Discarded Symbols:

Inbound Prefix:

Inbound Call Type:

This will present extensions DID number (0385629015) as CLI instead of main trunk number (0385629000).

Please note:

In ISDN settings; If 'Use Default outgoing Caller ID' is ticked, it will display what number is entered in field.

If this is left blank, it will not display DID and be a Private Number.

Summary:
(If required)